



Village of Ashville
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The Mayor's Column—Utility Billing Changes

In 2006 the Village of Ashville began the process of replacing analog water meters with the Neptune Radio Read. In 2021 we placed the 360 SmartMeter software into operation. This allows us to collect usage information every month, day, and hour. We have replaced 1,179 meters and have 355 additional meters to replace with the Neptune SmartMeter. A new software billing system will allow Ashville to provide that information to our customers. It will also provide different options for paying utility bills.

The new software company is Muni-Link Utility Billing a Link Computer Corporation. It is a complete, user friendly, and intuitive utility billing software solution that will better integrate our existing meter software with the Muni-Link billing.

- ♦ E-billing and built-in CASS certification saves time and money.
- ♦ The customer portal provides you access to your utility information.
- ♦ Payments made via the portal post automatically into your account.
- ♦ It is cloud-based therefore, you can access your information 24/7 from anywhere.

It is a utility software program. The Village of Ashville will later expand billing capabilities. These capabilities may include planning & zoning fees, park reservation fees, mayor's court judgements, building fees, and some tax fees. (The utility usage in June that you receive a bill for in July, will be using this new software.) This system also offers other important features:

Data Security

Their software is hosted at a Tier-4 World-Class Data Center, keeping data safer. 24/7 onsite security officers, CCTV, biometric and magnetic key card access are just a few of the security measures in place.

Backup and Disaster Recovery

Included in this service is a monthly subscription fee which provides automatic backup of data. This will allow for us to restore data that could be lost during a disaster.

Ongoing Development

Monthly Muni-Link enhancements are created based on customer feedback and evolving market needs and can



even include the addition of major features. All updates are made available at no additional cost without any downtime.

Customer Service

You can speak to a Customer Support Specialist. Currently, over 93% of all incoming calls for Muni-Link support are answered live at the time of the call.

Muni-Link WebPresence

A website built specifically for water and sewer providers; used by small and large municipal authorities alike. They are municipal authority website experts!

- ♦ Customer communication made easy.
- ♦ Never an outdated website -- they keep it fresh.
- ♦ They provide content and ongoing enhancements.
- ♦ They post news and announcements "real-time".
- ♦ They provide a Public Notification Wizard.
- ♦ They have unlimited Help Desk Support.
- ♦ They have extensive Content Library.
- ♦ They have iOS and Android Mobile App.

You will be supplied with a new Account Number and a CID Number (Card Identification Digit). These are key numbers to remember for access to your information.

Accurate customer service information is of vital important. Therefore, it is imperative that we have an up to date mobile phone number and an email address. Send that information to:

bstewart@ashvilleohio.gov.

After the end of June, we will encourage you to go to the website and register to receive information concerning your account. After you log in for the first time please review and update your demographic information. Thank you!



MUNI-LINK
powered by LINK COMPUTER CORPORATION

The Legislative Corner

This section provides the title to Ordinances and Resolutions being considered by Village Council. To read the entire text go to our website. Enacted legislation will be found under "Village Government"; and Legislation that is being considered can be found under "Village Council—Agenda".

- ♦ Ordinance 2022-07 an Ordinance approving the Execution of a Community Reinvestment Area Agreement Between the Village of Ashville and Exel Inc., A Massachusetts Corporation, , D/B/A DHL Supply Chain (USA), Execution of a School Compensation Agreement with Teays Valley Local School District and Exel Inc., Repealing Resolution 06-2018 Adopted July 23, 2018 and Terminating the Related Agreements and Declaring an Emergency.
- ♦ Ordinance 2022-08 an Emergency Ordinance Declaring the Improvement of Certain Real Property Located in the Village of Ashville, Pickaway County, Ohio to be a Public Purpose; Declaring such Property to be Exempt from Real Property Taxation; Designating Specific Public Infrastructure Improvements that, Once Made, Will Directly Benefit the Parcels for Which Improvement is Declared to be a Public Purpose; Requiring Annual Service Payments in Lieu of Taxes; Establishing a Municipal Public Improvement Tax Increment Equivalent Fund; Authorizing the Execution of a TIF Agreement; Providing Related Authorization Pursuant to Ohio Revised Code Sections 5709.40(B), 5709.42, 5709.43, 5709.82 and 5709.83; and Declaring an Emergency.
- ♦ Ordinance 2022-09 An Ordinance Implementing Section 3735.65 Through 3735.70 of the Ohio Revised Code, Establishing and Describing the Boundaries of a Community Reinvestment Area in the Village of Ashville, Designating a Housing Officer to Administer the Program, and Creating a Community Reinvestment Housing Council, a Tax Incentive Review Council, and Declaring an Emergency.

Utility Fee Update for Consumer Price Index (CPI)

Consumer Price Index Increase for 2021 is 7.5%. Based upon Ordinance 2009-03, which provided for keeping revenue in alignment with expenses, the water charge will go from \$3.80 to \$4.09 and the sewer charge will go from \$7.72 to \$8.30. The following information reflect the changes you should see in the next bill.

This will be the second year since 2014 we have not had to increase debt service for the Water Resource Recovery Facility.

Utility	Current Charge	Increase	New Charge
Water/1,000	\$3.80	\$0.29	\$4.09
Sewer/1,000	\$7.72	\$0.58	\$8.30
I & I/1,000	\$0.34	\$0.00	\$0.34
Tank/1,000	\$0.26	\$0.00	\$0.26
Debt Service	\$7.86	\$0.00	\$7.86
Storm/ERU*	\$3.00	\$0.00	\$3.00
Recycle-Refuse*	\$21.19	\$0.00	\$21.19
Total	\$44.17	\$0.87	\$45.04

* Seniors are billed \$19.83 with a new total of \$43.68
 "Commercial Use" will have a different fee structure.
 Page 2 has information about the CPI

Village Council Meetings Every 1st and 3rd Monday Time: 6:30 pm
 Council Committee Meetings Every 2nd Monday at 6:30 pm
 - Holiday Mondays will move the meeting forward by one week

Next Month....

♦ July 4th Celebration

Inside this issue:

Ashville Community Market (new event)	2
Movies in the Park & the Police Report	2

ASHVILLE VISION STATEMENT

Remembering our rural heritage, Ashville will be a vibrant and friendly community, offering an enhanced quality of life achieved through planning, progress and collaboration.

It will be a welcoming place where people want to live and businesses prosper.



U.S. BUREAU OF LABOR STATISTICS

The Consumer Price Index (CPI) is a measure of the average change over time in the prices paid by urban consumers for a market basket of consumer goods and services. Indexes are available for the U.S. and various geographic areas. Average price data for select utility, automotive fuel, and food items are also available.

Water Resource Recovery Facility (WRRF) Debt Service is the charge to pay the OWDA, OPWC, and DEFA loan from a set-aside fund account. It is to avoid mixing operational wastewater costs and create more village accountability.



Local Farms Fresh Produce
Handmade Items Local Businesses
Unique Gifts Homemade Goods

ARRIVING SPRING OF 2022

A community market for the Village of Ashville, Ohio

Dates:

May 28 July 23 September 17
June 18 August 20 October 15

Time from 9:00 am until noon—more information at:

www.facebook.com/groups/3033448643640803

Spring Summer Activities

The Viking Festival is returning in 2022. The following additional activities are being planned for 2022.



Movies in the Park
One Friday in June, July, August
<https://www.ashvilleohio.gov>



Fun in the Sun
Planning with Public Library
<http://ashvilleohio.gov>



July 4th Celebration
June 30 – July 4th
<http://ashville4thofjuly.com>



Food Truck Festival
July 22nd & July 23rd
www.facebook.com/2018fun



Ashville's

Free Movies in the Park

2022 Fridays-June 3rd, July 15th, & August 5th

Showtime Starts at DUSK

for more information go to

www.pickawaylib.org www.ashvilleohio.gov



2022 Monthly & YTD Activity Report

Description	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD Total	Projection	Ave	Mean Measure
Incident Report		87	117	144									348	1,404	116.00	117.00 Report
Criminal Arrest/Charges Filed		9	9	10									28	108	9.33	9.00 Files
Warrant Served/Arrests		1	2	3									6	24	2.00	2.00 Each
Traffic Citations		45	29	46									120	540	40.00	45.00 Each
Other Agency Assistance		7	17	25									49	204	16.33	17.00 Each
Warning Citations		65	42	30									137	504	45.67	42.00 Each
Crash Reports		1	6	6									13	72	4.33	6.00 Each
Code Violations		2	0	1									3	12	1.00	1.00 Each
Patrolled Miles		7,440	6,441	7,588									21,469	89,280	7,156.33	7,440.00 Miles
Reserve Unit Hours		49.25	48.25	49									146.50	588	48.83	49.00 Hours